

# Catering Terms and Conditions

These Terms were last updated on 23<sup>rd</sup> July 2020

## General

**1.1 We serve most of the allergens listed in clause 1.7 in at least one product on our menu, so there may be a risk of cross contact.**

**1.2 If you have special dietary requirements you must state your requirements at the time you place an order to allow our staff to take all reasonable precautions to avoid cross contact.**

**1.3 The allergy information is accurate on the day it is consulted online but may change at any future time.**

**1.4 The information concerns only intended ingredients of menu items and does not include any customisation to a menu item.**

**1.5 Each item has a list of allergens. This is the fullest information we have from our suppliers and is consistent with UK labelling laws.**

**1.6 Please note that The Café @ The Heath is not a vegetarian restaurant, however we do take specific steps to segregate our non-meat products from our meat products as follows:**

**1.6.1 a segregated area of the kitchen is defined for the exclusive preparation of non-meat products;**

**1.6.2 separate utensils are always used with non-meat products; and**

**1.7 The Food Allergy information is detailed on each product on the online platform,**

**1.7.1 Nuts**

**1.7.2 Peanuts**

**1.7.3 Fish**

**1.7.4 Egg**

**1.7.5 Crustaceans**

**1.7.6 Molluscs**

**1.7.7 Milk**

**1.7.8 Soya**

**1.7.9 Celery**

**1.7.10 Mustard**

**1.7.11 Lupin**

**1.7.12 Sesame seeds**

**1.7.13 Cereals containing gluten**

**1.7.14 Sulphur dioxide (> 10 mg/kg)**

**1.8 We understand that no matter how comprehensive the data, we cannot answer every question you may have about our food. If you have any specific questions, please contact us at:**

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